

Servicer Performance Report  
as of May 9, 2011

Permanent Modification / Second Mortgage Settlement Assistance							
Servicer's Name	Servicer's Participation Status	# of Modifications Submitted	# of Modifications Approved	# of Modifications Denied	Type of Loan Government	Type of Loan GSE	Type of Loan Other
Bank of America	Active	13		8	4	5	4
Chase Home Finance	In Process	4		2	1	2	1
CitiFinancial	Undetermined	1					1
GMAC Mortgage	Undetermined	2		2	2		
IBM Lender Business Process Services	Undetermined	2		2		2	
iServe Servicing, Inc.	Active	1					1
Litton Loan Servicing	Undetermined	1		1			1
MetLife Home Loans	Undetermined	2				1	1
National Bank of Arizona	Active	3	1	2			3
Ocwen Loans Servicing LLC	Undetermined	1	1				1
PNC Mortgage	Undetermined	1					1
SunTrust Mortgage, Inc.	Undetermined	2		1	1		1
US Bank Home Loans	Undetermined	4		2		1	3
Wells Fargo Home Mortgage	In Process	2		2	1		1
Totals		39	2	22	9	11	19

Unemployment Assistance				
Servicer's Name	Servicer's Participation Status	# of Requests Submitted	# of Requests Approved	# of Requests Denied
American Home Mortgage Servicing Inc.	Undetermined	1	1	
Bank of America	Active	13	9	2
Chase Home Finance	Active	4	4	
CitiFinancial	Undetermined			
Flagstar	Undetermined	1	1	
GMAC Mortgage	Active	8	7	1
IBM Lender Business Process Services	Undetermined			
iServe Servicing, Inc.	Active			
Litton Loan Servicing	Undetermined			
MetLife Home Loans	Undetermined			
National Bank of Arizona	Active			
Nation Star Mortgage	Undetermined	1	1	
Ocwen Loans Servicing LLC	Undetermined	2	2	
PNC Mortgage	Undetermined	1		1
SunTrust Mortgage, Inc.	Undetermined			
US Bank Home Loans	Undetermined	2	1	
Wells Fargo Home Mortgage	Active	5	3	1
West Star Loan Servicing	Active	1	1	
Totals		39	30	6